

75 High Holborn London WC1V 6LS T +44 (0) 20 7152 0000 F +44 (0) 20 7152 0001 britishhorseracing.com info@britishhorseracing.com

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Trainer User Guide

Making an online application for Renewal of a Conditional Jockey's Licence using the New Racing Administration System

INTRODUCTION

The following document is a User Guide to assist you through the process of completing an online licence renewal application form for a Conditional Jockey's Licence. There is a separate User Guide designed to assist the Conditional Jockey with completing their section of the application.

If you have any queries, please contact the Licensing Team on 0207 152 0145 who will be happy to assist.

ACCESSING THE APPLICATION FORM

The application form can be accessed through the <u>new</u> Racing Administration system which you will have used to renew your own Trainer's Licence.

Click on https://www2.racingadmin.co.uk/JSCS001/enter.htm and log in to the system. If you do not have a login please click on the 'forgotten password' link or contact web support at Weatherbys on 01933 304828 who will be able to assist.



As per the screenshot below, once you have logged in, please click on the "Trainer" option followed by the "My Licences/Permits" button underneath.



This will then bring up the Licensing Dashboard. Below is an example of the Dashboard.

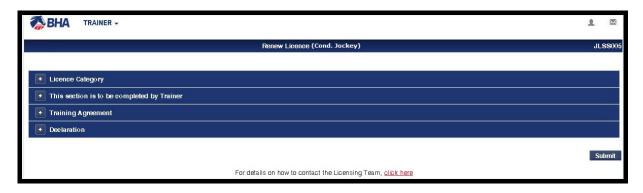


Click on the "My Licences/Permits" tab and then the relevant "Renew" button against the Jockey whose Licence you wish to renew.

GENERAL COMMENTS ABOUT THE APPLICATION FORM

The entire application form will open in an "accordion" format. Check each section of the application by clicking on the small cross next to the section name.

You will see the information which you provided on last year's licence application appears here.



The green cross \times allows you to delete attachments.

Some documents have a link to a pro-forma version of the form; this can be completed on paper and attached to the form. Alternatively these could be printed, filled-in and emailed to licensing@britishhorseracing.com

Please ensure that you insert the correct email address for your Conditional Jockey. Failure to do so may result in the application needing to be re-completed.

Please note that each application must be accompanied by a new Training Agreement completed and signed by the Conditional, their Guardian (if the Conditional is under the age of 18) and the Trainer. A copy of the Training Agreement is enclosed with the application pack but can also be downloaded from the application form itself by clicking on download in the Training Agreement accordion.

COMPLETING THE APPLICATION FORM

Review the information contained within each category and either make changes as necessary or confirm that the information is correct.

Once you have indicated that you would like to make some changes, the screen becomes active and you will be able to make changes to the information in that section.

Once you have made the required change, <u>do not</u> click "I confirm that the above information is correct" as this will remove any changes you have made.

Please see below an example of the Training Agreement section.



You will need to ensure that you have confirmed the information is correct or that you would like to make changes for **every section** of the form.

SUBMITTING THE APPLICATION FORM

Once you have completed each section and made any required changes, click "Submit" Submit which can be found at the bottom of the application form.

When your application is successfully submitted you will receive an email notification to advise you that the Trainer's part of application has been completed.

Dear Mr Thomson

You have submitted the first part of your application for the renewal of your Conditional Jockey's Licence. Your Conditional Jockey is now required to complete the rest of the application and has been advised of this by email.

To track the progress of this application, please go to the 'My Licences' option which can be accessed via your Licensing Dashboard at the Racing Administration website.

Your Conditional will then receive an email similar to the below asking them to complete their section of the application. Please note that the Licensing Team will not receive any part of the application until both Trainer and Conditional sections have been completed.

Dear Mr Globe

Our records show that your current Conditional Jockey Licence expires on 18/08/2016 and is due for renewal.

Your Trainer has submitted the first part of the application. To complete the application, please go to the 'My Applications' page which can be accessed via your Licensing Dashboard at the Racing Administration website.

The Licensing Team requires at least two weeks for a renewal application to be processed. Therefore, we strongly recommend that you submit your application for consideration within this timeframe.

Once your Conditional has submitted their section of the application you will be notified via email advising that the Licensing Team has received the application and instructions of how you can track its progress. An example email is below.

Dear Mr Thomson

Please note that Mr Globe has now completed your application for the renewal of their Conditional Jockey Licence.

If you have difficulty accessing the site or have any questions about using the service, +44 please contact web (0)1933 304828 support on or by email websupport@racingadmin.co.uk.